

## ENGAGING CITIZENS IN THE 21<sup>ST</sup> CENTURY

If citizens feel disempowered they tend to blame the public worker. Attendees will learn some ideas of how to engage citizens in the decision making process in a way that restores the ideals of public service. The public employee is more engaged if they can have the core values that contribute to Public Service Motivation (PSM) reinforced. One such key value is the recognition of providing an authentic public service.

Investment: \$123

(discounts for multiple attendees from one organization)

Helena, Montana

